

## Cancellation Policy and Fees for Whitley Therapeutix

We recognize how valuable your time is and we respectfully request the same consideration when rescheduling or cancelling your appointments. Please see the following guidelines.

Due to the close contact nature of our business please cancel your appointment immediately if you feel unwell or SICK. No one wants a massage from a sick massage therapist.

Any cancellation with less than 48 hours of notice are subject to a cancellation fee of 50% of the scheduled service.

**No Shows** will be charged the **FULL amount of their missed appointment and blocked from rescheduling until the fee is paid.**

**\*\*Special consideration will be given under these circumstances in regard to cancellation fees.\*\***

Keeping our schedule full and efficient is a necessity for running a successful practice. When you cancel your appointment with less than 48 hours of notice, often, we are unable to fill your time slot. We not only lose your business, but also lose the potential business of other clients who could have used that appointment.

By signing below you acknowledge you have read and fully understand our request for as much advance notice as possible for all changes or cancellations.

Thank you for your considerations and business.

We look forward to working with you soon.

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Name

Date